

Product Warranty

Thermal Transfer Products warrants its products to be free of any defects in workmanship or materials under what is considered to be normal service for **12 months** from the date of manufacture from our plant in Racine, Wisconsin.

All obligations and liabilities are limited to the repair or replacement of the defective part at our option. Thermal Transfer Products accepts no liability for consequential damage or reinstallation labor.

Any accessories or components furnished by other manufacturers shall be subject to the manufacturer's particular warranty.

Thermal Transfer Products reserves the right to revise or improve any products with no obligation to incorporate these changes in any products manufactured prior to such revisions or improvements. The company will not assume responsibility for contingent liability through any alleged failure or failure of any of its products or accessories.

This 12-month warranty **does not** apply to failures, which result from:

- * Over-pressurization,
- * Improper application,
- * Improper installation or mounting design, which permits excessive vibration and causes failure or breakage of parts due to material fatigue or deterioration.
- * Damages as a result of freezing.
- * Shipping Damage
- * Failure due to corrosion or damage from storage in corrosive atmospheric conditions.
- * Failure to follow the factory provided installation and service instructions.

To obtain warranty approval, the customer must first obtain a Return Goods Authorization (RGA) number from the Thermal Transfer Products distributor through whom the product was originally purchased.

All units must be held for inspection by a factory representative or at the discretion of the Thermal Transfer Products Service Dept. returned to the factory for evaluation. (See the Warranty Return Policy for further details.)

UNAUTHORIZED FIELD SERVICE

If a buyer secures unauthorized field service on a product or its accessory, the buyer shall be responsible for all time and expenses incurred therein. This includes charges for freight, labor and service, together with any other expenses incurred.